



plan-neo®  
Transforming your IT

# CO-SOURCING

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AN END-TO-END SERVICE FOR SOURCING & DEPLOYING IT SUPPORT RESOURCE



# CO-SOURCING FROM PLAN-NET

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## WHY CHOOSE CO-SOURCING ?

### AND WHY CHOOSE PLAN-NET?

Keeping your IT support model resourced to the right levels of capacity and capability to meet changing business demands is often a burden on time, productivity & focus of IT Management.

Plan-Net's Co-Sourcing service specialises in the rapid provision of flexible IT support resource skilled to the highest levels to meet this constant challenge.



### PROVEN SERVICE DELIVERY MODEL

Co-Sourcing offers a fresh alternative to traditional models, as it is a complete end-to-end service. Our clients benefit from:

- Our approach of thoroughly understanding your business needs and building a long-term partnership
- Proactive Service Delivery from a dedicated and accessible single point of contact at Plan-Net
- Absence cover models to ensure guaranteed capacity with trained staff who are familiar with your support operation.
- Individual KPI models for deployed resource
- Resource management from our dedicated Service Desk Operation



### TRUSTED SERVICE PROVIDER

Plan-Net has developed a strong track record delivering IT services to a variety of clients across multiple industries. Please visit our website for client testimonials.

## WHEN TO USE CO-SOURCING?

### FLEXIBLE SUPPORT FOR IT PROJECTS

Co-Sourcing can be used to manage the peaks in resource requirements through-out the lifecycle of IT projects. Plan-Net can either supply project roll-out staff, or manage 'business as usual' support roles whilst the in-house team focus on the project.

### A STRATEGIC APPROACH TO IT SUPPORT RESOURCE

Co-Sourcing combines the control and stability of permanent employees with the flexibility of contractors through an end-to-end service framework. It can be a strategic tool to manage part or all of an IT support function.

“ The long relationship we have speaks for itself. We have continued to work with Plan-Net over the years because the team there consistently provide high quality staff, a high level of service and a personal and flexible approach where our changing needs are always met.

– Sally Stripp, Operations Manager at Insurance Brokerage, RFIB





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## FEATURES AND BENEFITS

THAT GIVE YOU THE BEST OF EVERYTHING

Co-Sourcing combines the control and stability of permanent staff with the flexibility of contractors whilst removing the HR administration hassle of both.

### METHODS OF RESOURCING COMPARED

	 <small>Transforming your IT</small>	PERMANENT STAFF	CONTRACTORS	OUTSOURCE
<b>Full Service Delivery Model Removing All Administration Hassle from You</b>	 <ul style="list-style-type: none"> <li>• A dedicated and accessible Service Delivery Manager acts as the single point of contact for all line managers to place requirements.</li> <li>• All aspects of recruitment and employment are managed by Plan-Net so no HR administration &amp; HR department involvement required</li> <li>• Invoicing is a clear, accurate and simple monthly service fee.</li> </ul>			
<b>Scalable IT Operation with Flexible Supply of Resource</b>				
<b>Fast Access to a High Quality Pool of IT Resource</b>	 <p>All staff are pre-screened to the highest levels technical skill, back-ground and competency checks</p>			
<b>Removal of Agency Worker Regulation Risk</b>				
<b>Maintain Control</b>				
<b>Stability &amp; Consistency of Service</b>	 <p>Guaranteed capacity with planned absence cover from IT resource that is familiar with your IT support environment.</p>			
<b>Best Practice Sharing &amp; Continuous Service Improvement</b>	 <p>Service desk best practice sharing and continuous service improvement planning from your dedicated Service Delivery Manager &amp; access to our in-house IT consulting team.</p>			

With any new enquiry for Co-Sourcing, we start by demonstrating the cost efficiencies and benefits specific to your organisation.

For a business case and cost justification, or full proposal for your business, please contact us on **020 7353 4313** or **info@plan-net.co.uk**.

“

Plan-Net provide a service that focuses on what our business needs, they understand our unique requirements and the nuances of our industry. Above all, they deliver quality, on time. ”

– A world leading financial services company with 50,000 employees.

**plan-net**<sup>®</sup>  
Transforming your IT

**Plan-Net plc**  
Hamilton House  
1 Temple Avenue  
London EC4Y 0HA

T: +44 (0) 20 7353 4313  
F: +44 (0) 20 7353 4314  
E: [info@plan-net.co.uk](mailto:info@plan-net.co.uk)  
W: [www.plan-net.co.uk](http://www.plan-net.co.uk)